

## **LEGAL DISCLAIMER – VIOPIXEL LEGAL TEAM INVOLVEMENT**

At VioPixel, we are committed to upholding the highest standards of integrity, professionalism, and legal compliance in every aspect of our business. As a full-service digital agency, we work under binding contractual agreements and enforce all terms therein to protect the rights of our company, our clients, and our team members. Any violation of our agreements will trigger direct and immediate legal review by our Legal Department.

### **1. Chargebacks and Payment Disputes**

VioPixel maintains a zero-tolerance policy for unauthorized chargebacks or payment disputes. Our billing terms are transparent, clearly outlined, and contractually binding. Any attempt to reverse a payment without cause or without prior engagement in good-faith communication will result in the following actions:

- Our legal team will dispute the chargeback with your payment processor and submit full documentation of the contractual agreement, communications, timelines, and services rendered.
- We will pursue the full amount owed, plus interest, legal fees, chargeback penalties, and recovery costs.
- Clients initiating bad-faith chargebacks will be permanently banned from future business with VioPixel and may be publicly flagged via internal industry watchlists or review platforms as necessary.

### **2. Contract Breaches**

All parties working with VioPixel are expected to comply with the agreed-upon terms in their project contract or service agreement. Breaches of contract may include, but are not limited to:

- Missed or refused payments
- Termination of services without cause
- Use or distribution of deliverables prior to full payment
- Disclosure of confidential or proprietary information Should a breach occur:
- A written notice of breach will be issued.

- If unresolved, our legal team will initiate formal legal proceedings seeking full contractual enforcement, damages, interest, and all associated legal costs.
- The client may also be held liable for reputational harm, loss of income, and time expended.

### **3. Defamation, Libel, and Reputational Harm**

We take defamation and malicious conduct extremely seriously. Any attempts to publicly harm, defame, or misrepresent VioPixel, its team members, or its services—including through false reviews, smear campaigns, misleading posts, or public misinformation—will be addressed swiftly through:

- Cease and desist orders
- Civil defamation lawsuits
- Claims for reputational damages and punitive compensation This includes both public platforms (e.g., Google, Yelp, social media) and private channels intended to sabotage business relationships or operations.

### **4. Intellectual Property Protection**

All assets, designs, code, strategies, and deliverables created by VioPixel remain the sole property of VioPixel until full and final payment has been received. Any unauthorized use, reproduction, alteration, or publication of our work constitutes **intellectual property theft** and will be prosecuted to the fullest extent of the law, including:

- DMCA takedown notices
- Copyright infringement claims
- Civil lawsuits seeking statutory damages, actual losses, and legal fees Deliverables may not be used for commercial or public purposes until the project is paid in full and ownership transfer is documented.

### **5. Harassment, Threats, or Abusive Behavior**

VioPixel provides a respectful, collaborative, and inclusive work environment. Any form of client aggression—verbal abuse, threats, blackmail, harassment, intimidation, or bullying—toward our staff will result in:

- Immediate suspension or termination of all projects and communications
- Escalation to legal authorities if warranted
- Permanent blacklist from all current and future services We document all instances of abuse and will use such documentation in legal proceedings if required.

## **6. Client Responsibilities**

Clients are expected to provide prompt feedback, required materials, approvals, and open lines of communication to ensure project success. Neglecting responsibilities or repeatedly delaying progress may result in:

- Additional fees for delays or scope adjustments
- Contract amendments
- Termination of service for cause

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## **FINAL ACKNOWLEDGMENT**

By engaging with VioPixel in any capacity—including submitting a service request, signing a proposal, or submitting payment—you hereby acknowledge that you have read, understood, and agreed to all terms outlined in this Legal Disclaimer.

You further understand that:

- These terms are enforceable under the jurisdiction stated in your contract.
- VioPixel reserves the right to pursue full legal recourse for any violations.
- Our legal team is empowered to act immediately in response to any disputes, violations, or threats to our business.

**If you do not agree to these terms, you must not engage our services.**